

Aylesbury Aesthetics

Policies 2022

1. Bookings

In order to secure an appointment, a non-refundable booking fee is required. The booking fee will contribute towards the final payment on the day of your treatment. The booking fee is non-refundable except under special circumstances and entirely within the Artists discretion. The booking fee is applicable for all treatments. The client's appointment cannot be confirmed without the booking fee. To prepare for the appointment the client should carefully read through Aylesbury Aesthetics' FAQs to ensure the client is a suitable candidate for the treatment, if the client is unsure, they must speak with the Artist a minimum of 72 hours prior to the appointment.

Booking Fees:

SPMU Brows: £50.00 ***Semi Permanent Make Up**

Removal: £40 (50%)

Anti-Wrinkle Injection: £100.00

2. Payments

Accepted methods of payment are banks transfer, PayPal, all major credit cards and cash. If the client is paying the balance by banks transfer or PayPal, please ensure that the balance is paid prior to the appointment and the Artist is notified. Please see our price list.

2.1. SMPU*

Aylesbury Aesthetics does not include any touch ups with the initial application. All touch ups are at an additional price, please refer to the price list. Touch ups must be completed within 4-8 weeks after the first session to qualify for the initial touch up pricing. After 8 weeks the pricing will become the annual touch up pricing. Should a third perfecting session be required, these are priced at £80 and must be booked between 12-15 weeks after the first session.

3. Cancellation

Should the client wish to cancel an appointment, please notify the Artist at least 72 hours prior to the scheduled appointment. Once the appointment has been confirmed, Aylesbury Aesthetics allow for 1 appointment transfer, further transfers will incur an additional booking fee (see bookings for fees). Transfers with less than 72 hours' notice will result in an additional booking fee.

4. Refund

Aylesbury Aesthetics do not provide refunds for services rendered.

5. Appointments

The minimum or maximum duration of the appointment cannot be determined with certainty.

5.1. SMPU*

Aylesbury Aesthetics allow 3 hours for a new set and 2 hours for touch up appointments. New client appointments are in 2 parts, first session and the initial touch up session. The eyebrows will not be considered complete without the second touch up session unless stated by the Artist. 24 hours prior to the appointment the client **must** refrain from consuming alcohol and caffeine. Due to the nature of the SMPU* treatment Aylesbury Aesthetics kindly request that children are not present during the appointment. Failure to adhere may result in the refusal of treatment and an additional booking fee for further appointments will be required.

Should the client arrive more than 15 minutes after the appointment time, the appointment will be automatically cancelled and an additional booking fee for further appointments will be required.

5.2. Removal

Aylesbury Aesthetics allow for 1 hour per session. Aylesbury Aesthetics cannot guarantee the number of sessions required for desired results as each client's skin reacts differently. 24 hours prior to the appointment the client **must** refrain from consuming alcohol and caffeine. Due to the nature of this treatment Aylesbury Aesthetics kindly request that children are not present during the appointment. Failure to adhere may result in the refusal of treatment and an additional booking fee for further appointments will be required.

5.3. Anti-Wrinkle Injection

Aylesbury Aesthetics allow 20 minutes for 1 area. Clients must wait 12 weeks between treatments.

6. Cover Ups (SPMU*)

Aylesbury Aesthetics must be notified during the booking stage if the client has undergone any previous pmu on their eyebrows. Aylesbury Aesthetics has the right to refuse treatment should the client neglect to inform Aylesbury Aesthetics of this information. Should this event present itself at the appointment, Aylesbury Aesthetics has the right to refuse treatment and the booking fee will be non-refundable. Should Aylesbury Aesthetics opt to proceed with the treatment Aylesbury Aesthetics cannot guarantee success of the treatment or optimal desired results. The Artist can offer a removal treatment as an alternative to the SPMU treatment should it be possible. Should a client receive SPMU* on their eyebrows between sessions with Aylesbury Aesthetics they will automatically be classed as a cover up and the above will apply.

7. Warranty

The Artist accepts liability in compliance with the legal measures and regulations in the case of negligence or carelessness or intentionally or negligently caused injuries or threat to life, body and health. Contracting parties are liable for violations of the obligations specified under the Agreement.

Despite the application of the most advanced and top-quality products, allergic reaction is possible but rare. The client assumes liability in these rare cases. As the pigments are absorbed differently due to differences in the skin quality, thus there is no warranty for the treatment success.

8. Shaping (SPMU*)

The eyebrow shape is determined according to the face proportions. Symmetry is determined digitally with closed eyes because of the negative impact of facial expression. Once the eyebrow shape has been drawn, the client will sign a waiver to confirm acceptance of the new shape/thickness. The artist is not liable should the client later change his/her mind, it is imperative that at this stage the client works with the Artist to voice any concerns regarding the eyebrow drawing.

9. Aftercare

9.1. SPMU*

Once the treatment is complete the Artist will inform the client of their aftercare instructions, the client will sign a waiver to confirm that they fully understand. Once the client leaves the treatment room, the client will assume liability for any improper aftercare. In the next seven days the client is required to pay attention to the following: 45 minutes after the end of the treatment, eyebrows should be carefully cleaned with sterile water and cotton wool (this will remove any lymph build up), pat dry and then a thin layer of skin candy (provided by the Artist) is applied. This procedure should be repeated every 45 minutes for the first 3 hours after the treatment and then 3 times a day for the next 3 days. The following 2 weeks, only skin candy is applied. For oily skin, skin candy is applied in only the first day. Please do not use any other products except the ones provided to you in order to prevent possible infections or allergic reactions. In the first two weeks after the treatment avoid public bathing, sunbathing, tanning salon, sauna, beauty treatments, intense training

accompanied by sweating (sport activities), contact with dust (household chores etc.) Artist is not liable in case of improper post-treatment care.

9.2. Anti-Wrinkle Injection

Do not massage the treated area at all. If the area is washed, pat dry very gently with a soft towel. Do not rub the treated area for 48 hours. Do not apply make up for at least 4 hours. Do not bend excessively or lie down for at least 4 hours. Keep upright. Do not exercise the treated muscles by tensing them and relaxing them for the first hour after the treatment. No sunbed for 24 hours. No strenuous activity for 24 hours. No semi-permanent make up for 14 days. Botulinum Toxin takes from 2-14 days to become effective. This is dependant on the strength of the muscles injected and the individual response. Use over the counter pain relief. Finally, treatment with Botulinum Toxin is temporary and to maintain the effects, treatment is recommended every 3-6 months

10. Healing (SMPU*)

During and after the treatment temporary swelling, redness and/or itching may occur. Experience tells us that these symptoms are temporary. Depending on the skin structure after the first treatment small scabs with loss of drawn hairs may occur and colour intensity may change. In the first 7 days eyebrows are up to 40% darker and 10-15% thicker. Colour i.e. colour reflection depends on the natural skin pigment. Depending on the skin structure, it should be noted that change in the colour intensity is possible and that one or more additional treatments will be required. Oily skin will likely require more corrections. It is important to carefully and gently nurture your skin after the treatment to allow proper healing without complications. Inadequate care in the healing phase of the skin can lead to poor results and the Artist cannot be liable for it.

11. Initial Touch Up (SPMU*)

The client's initial touch up session should be taken within 4-8 weeks of their initial treatment to be eligible for the initial touch up price of £80. It is the client's responsibility to ensure their appointments are made. Any period after the 4-8 weeks will be classed as a New Set. It is to the sole discretion of the Artist to determine whether a touch up treatment is required; these decisions will be made case by case.

12. Annual Maintenance (SPMU*)

The client's Artist will endeavour to send reminders regarding your annual maintenance however this cannot always be guaranteed. It is the client's responsibility to ensure their appointments are made. The client's annual maintenance should be made within 13 months of the previous touch up session to be eligible for the annual maintenance price. Any period after the 13 months will be classed as a New Set. It is to the sole discretion of the Artist to determine whether an annual maintenance treatment is required, these decisions will be made case by case.